

CAPABILITY STATEMENT

Operational Support. Technology Enablement. Built to Execute.

UCP FOCUS

- BPO / Contact Center
- Back Office Support
- Admin Operations
- IT Help Desk
- AI Workflow Support

TARGET NAICS

- 561421 Telephone Answering Services
- 561110 Office Administrative Services
- 561320 Temporary Help Services
- 561499 Business Support Services
- 541513 Computer Facilities Mgmt
- 541519 Other Computer Related Services



BPO / Operations



IT + AI Support



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PRIMARY SERVICE CATEGORIES

- BPO / contact center operations
- Customer support and service coordination
- Back office administration
- Administrative workflow support
- IT help desk and technical support
- Cybersecurity support services
- AI process automation and reporting

CORE COMPETENCIES



Scalable support delivery

Flexible teams and vendor coordination for changing workloads and demand.



Operational execution

Responsive communication, admin follow-through, and reporting discipline.



Technology-enabled workflows

AI process improvements, help desk support, documentation, and dashboard visibility.



Public + commercial readiness

Ready to support agencies, primes, healthcare, logistics, and growth-focused organizations.

COMPANY OVERVIEW

United Contract Partners (UCP) is an operations support firm helping organizations access dependable workforce, administrative, BPO, IT, cybersecurity, AI workflow, and reporting support for government and commercial environments.

DELIVERY FOCUS

- ✓ Contact center, customer support, and service coordination
- ✓ Back office administration, scheduling, documentation, and reporting
- ✓ IT help desk, technical support, cybersecurity, and AI workflow support
- ✓ Prime contractor support, subcontract coordination, and structured client delivery

ENGAGEMENT PATH



1
Website Inquiry Form
Submit company needs



2
Request Consultation
Request a consultation



3
LinkedIn Contact
Connect with us

CONTACT / NEXT STEP

Website: unitedcontractpartners.com
LinkedIn: [United Contract Partners](#)
Email: info@uc-partners.com



SCAN TO CONNECT

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